



ABSENTEE SHAWNEE TRIBAL

HEALTH SYSTEM

Prevention. Progress. Pride.

SHAWNEE CLINIC
LITTLE AXE HEALTH CENTER
PLUS CARE

27 March 2020

AST HEALTH SYSTEM PRESS RELEASE:

Subject: Access to AST Health System Non-Medical Services.

Due to the ongoing Coronavirus (COVID-19) Pandemic exposure prevention actions and “Safe at Home” and “Shelter in Place” procedures being enacted in several area communities, changes in access to our non-medical services such as the Business Office, Purchased Referred Care (PRC) Contract Health, Health Information Management (HIM), Patient Benefit Advisors (PBAs), and Patient Registration have implemented emergency procedures for our patients while at the same time continuing to provide very necessary services in these programs. We are implementing the following preventative measures and all business is to be transacted over the phone for the following departments:

- Business Office for Patient Business: 701-7073 or 701-7907
- Purchased Referred Care (PRC) Contract Health: 701-7957
- Health Information Management (HIM) for Patient Information and Records: 701-7961
- Patient Benefit Advisors (PBAs) for Benefits and Enrollment: 701-7629
- Patient Registration for Patient Appointments or Access to Care: 447-0300

When you call ahead please be prepared to discuss your needs and whether you can be assisted over the phone or via mail or fax/email. If arriving on-site, you will be asked to remain in your vehicle until notified and then you will be escorted into the building to conduct your business. While in the building, you will need to stay in the waiting area and immediately depart upon completion of your scheduled business activities.

For any inquiries please contact Absentee Shawnee Tribal Health System at 405.701.7621. To stay informed of changes and access the most current information, please bookmark the COVID-19 on the following website: <https://www.asthealth.org/covid-19>. Additionally our AST Health System now is providing a 24/7 AST Health System Corona Virus (COVID-19) Information Number: (405) 695-1787 to help tribal members. Ne-yi-wa!